

Privacy Policy

DISTRESS AND CRISIS ONTARIO remains committed to controlling the collection, use and disclosure of personal information. We demonstrate that commitment by developing this privacy policy in accordance with the standards set out in our jurisdiction's privacy legislation and with Canada's anti-spam legislation.

We value everyone's privacy and are committed to maintaining the accuracy, confidentiality and security of all personal information.

This policy guides the development of privacy procedures and supports informing stakeholders and the public of the initiatives to protect the privacy of personal information of Distress and Crisis Ontario and the programs it supports.

We occasionally gather and use personal information during the course of our various services, programs, and activities. This information is kept in confidence and is carefully protected. Business contact information and publicly available information, such as names, addresses and telephone numbers as published in telephone directories, are not considered personal information. The provisions of the various federal and provincial privacy legislation generally only apply to the commercial activities undertaken by non-profit organizations.

We collect, use and disclose personal information only for the purposes for which it was gathered and as described at the time of collection. We only collect the information we need to fulfill these purposes. We keep all information safeguarded and we only keep information for as long as our disclosed uses require.

We offer individuals the opportunity to opt out of receiving information from Distress and Crisis Ontario and the programs it supports or to have their information used for purposes beyond those for which it was explicitly collected. Individuals may review and revise or remove their information at any time. We dispose of information we no longer require.

Anti-Spam Legislation

Canada's anti-spam legislation came into effect on July 1, 2014. This legislation applies primarily to commercial emails. We want to assure you that while charities are given exemption for their activities, we value our relationship with you and take the spirit of the regulations seriously.

Depending on your relationship with us, our electronic communications to you in the past could have included e New + Views newsletters and Learning Forums updates; program related email updates, as well as invitations to networking events and from time-to-time a request to complete a survey to help us serve member centres, responders, and donors better.

You can withdraw consent at any time by emailing us here or on any of our future e-communications.

We review our privacy practices and update our policy periodically. Any questions relating to Distress and Crisis Ontario's Privacy Policy or those of the programs it supports should be directed to the attention of our Administrative and Program Facilitator at Distress and Crisis Ontario, 30 Duke St. W., Kitchener, ON N2H 3W5, by phone at 416-486-2242, or via email at info@dcontario.org.

Links to Other Sites

This site contains links that Distress and Crisis Ontario is not responsible for the privacy practices or the content of. The inclusion of any link does not imply endorsement by Distress and Crisis Ontario of the site. Use of these sites is at the user's own risk.