

Registration is now open for the Program and Service Recognition / 10th Anniversary Spirit of Volunteerism event. Don't miss your opportunity to join us as we celebrate this year's nominees and recipients along with those from past years. [Click here to register](#) and to purchase tickets. See article below for more information.

May 2017

New Learning Forums: Deaf and Hard of Hearing

Through their ongoing access to DCO's online learning programs, distress and crisis call responders across the DCO membership continue to add to their knowledge and enhance their ability to support helpline callers and chat and text visitors. This month, Learning Forums adds an interesting focus on hearing loss to its online bank of learning videos. Along with the physical aspects of the condition, hearing loss can significantly encumber both the social and emotional lives of those affected.

[Read more...](#)



Volunteer Rights

Volunteers make up a vast volunteer workforce and important resource that can sometimes be overlooked - or undervalued - by organizations that rely on them to do jobs not done by paid staff. The operative word being "jobs", an important term for any business or charity that engages volunteers because there are legal requirements and protections that deal specifically with volunteer rights.

[Read more...](#)



What Are Canadian Donors Thinking?

Early in 2017, more than 8,000 active Canadian donors shared their views on philanthropy with Cygnus, a research-based fundraising consulting firm that serves the not-for-profit sector. They found that donors are narrowing their giving choices, they are more confident about what they want from charities they support, and they are also ready to give more. Yet, about one in three Canadians held their

philanthropy back last year.

[Read more...](#)

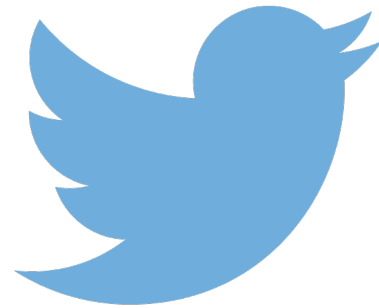


Big Data Part One: Twitter Analysis of Work Stress and Emotion

For many years, DCO and its member centres have collected aggregate and non-individually specific information on the issues, concerns, demographics and outcomes of the over 302,000+ callers they respond to each year.

We feel that looking at the psychosocial health of the communities we serve is both helpful and insightful information. As this article and its companion piece next month will illustrate, researchers and public health professionals are often searching for and utilizing new methods of insights into the psychosocial health of our communities.

[Read more...](#)



2017 Spring DCO Networking Day and SOV Dinner

On Friday, June 23rd, DCO will host our member organizations for a day of Networking and unveiling of the 2017 - 2020 Strategic Plan at the Living Arts Centre in Mississauga.

Following the Networking Day, our 2016-17 Annual General Meeting will take place at 5:00 pm to review the past year and elect our Board of Directors for the coming year.

Rounding out a full day, DCO is pleased host our Program and Service Recognition and Spirit of Volunteerism (SOV) Recognition dinner and reception.

[Read more...](#)



Notice of DCO Annual General Meeting

The 2016/17 Annual General Meeting of Distress and Crisis Ontario is scheduled for 5:00 pm on Friday, June 23rd, 2017 at the Living Arts Centre, 4141 Living Arts Drive, Mississauga, Ontario. All DCO member organizations, their staff, board members, and volunteers are welcome to attend.

[Read more...](#)



Save the Date!

Distress and Crisis Ontario will be holding a full day of events on Friday, June 23, 2017 at the Mississauga Living Arts Centre, 4141 Living Arts Drive, Mississauga, ON.

10:30 am: Networking and Strategic Planning Part 2

This day of networking and continuing with our strategic planning is open to senior leaders of our association.

5:00 pm: DCO Annual General Meeting 2016-17

Each of our member organizations in good standing, along with friends of DCO, are invited to join us as we review the past fiscal year and elect our Board of Directors for 2017-18

6:00 pm: SOV & PSR Recognition Reception and Dinner

DCO takes pleasure in recognizing both SOV and PSR nominees and recipients at our 10th Annual Spirit of Volunteerism Recognition Reception and Gala Dinner.

Please watch your email for further information as well as details on how to register for these individual events.

[Read more...](#)



DCO Upcoming Events and Schedule of Meetings

DCO Board of Directors

June 28, 2017
October 25, 2017

2017 Spring Networking/Strategic Planning

June 23, 2017, 10:30 am
Mississauga Living Arts Centre, 4141 Living Arts Drive,
Mississauga, ON.

DCO Annual General Meeting

June 23, 2017, 5:00 pm
Mississauga Living Arts Centre, 4141 Living Arts Drive,
Mississauga, ON.

10-Year Celebration of SOV Awards

June, 2017 - 6:00 pm
Mississauga Living Arts Centre, 4141 Living Arts Drive,
Mississauga, ON.

Upcoming Learning Forums Videos

CNIB
Diversity
Aging



News from our Member Centres

The Board of Directors of **Distress Centre Halton** (Oakville) is very pleased to announce that Janice Gardner-Spice will be joining the Centre as

Executive Director effective May 29, 2017.

Janice comes to us with extensive experience in not-for-profit management, and has worked for Niagara Region, Easter Seals, and Meals-on-Wheels. Janice is also an instructor at a community college, and has program development experience at the grassroots and regional levels. Her talents for engaging and motivating people to a cause, establishing key partnerships, and delivering sensitive, effective, service will be great assets to the centre and to the community.



Please [email](#) us to share your centre's news and upcoming events in e-News & Views.

At DCO's June 23rd Annual General Meeting we will be electing our Board of Directors for the coming year. We currently have vacancies and are also looking to increase the size of our Board. If you, or someone you know, is interested in submitting an application, [please click here](#) to a document that outlines what we are looking for and what is involved with being a member of DCO's Board of Directors, along with a link to the [application form](#).

The deadline for applications is Monday, June 5th. If you have any questions, please email Liz Fisk at evfisk@dcontario.org or call Jackie Grigsby at 416-486-2242 x 362.

Distress and Crisis Ontario | Centres de Détresse et des Crises d'Ontario
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